



GOVERNMENT OF ODISHA
HEALTH&FAMILY WELFARE DEPARTMENT

File No. HFW-SCH-I-MISC-0023-2020 - 19925 /H Dated, 15-07-2021

From

Shri P.K. Mohapatra, IAS,
Additional Chief Secretary to Government.

To

All Collector & District Magistrates
The Commissioner, Municipal Corporation
Bhubaneswar, Cuttack, Berhampur, Sambalpur and Rourkela
All CDM & PHOs

Sub:- SoPs on refund of claims of private CVCs – Reg.

Ref:- Email dated, 9th July, 2021 of the Govt. of India, Ministry of Health & FW and letter No.15374/H dated, 22nd May, 2021 of this Department

Madam/Sir,

In continuance to this Department letter dated, 22nd May, 2021 on the subject cited above, I am to say that MoHFW have informed that during the period from 1st March to 30th April, 2021 the private CVCs registered on Co-WIN were being supplied the vaccine doses at the cost of Rs.150/- per dose after depositing funds in the designated bank account of National Health authority (NHA) in advance. With introduction of the new liberalised vaccination policy from 1st May, 2021 the above system ceased to exist and it was stipulated that the remaining vaccine doses available as on 30th April, 2021 with the private CVCs were to be returned to the district authority. As a result, the payment made for the returned vaccine doses and the amount for such quantity of doses which were paid for but not supplied to private hospitals are to be refunded to the respective private hospitals.

Now, MoHFW have operationalised the refund mechanism and developed a SOPs for the same to facilitate the refund mechanism to Private CVCs. The Private CVCs shall be advised to submit their refund claims on the NHA portal. These claims shall then be verified by the respective District Immunisation Officer and in case, there is a difference of opinion between the PCVC and the DIO, the claim will be decided by the State Immunization Officer. Refunds, wherever applicable, will be made by NHA on the recommendation of the State Immunization Officer and the whole process will be online and the module is being activated by NHA. **Reconciliation of accounts and settlement of all claims shall be completed by 31st July, 2021.** The detailed timelines are as follows: -

1. Submission of claims by Private CVC: 20th July, 2021
2. Verification of claims by ADPHO (FW)-cum -DIO: within 2 days of submission of claim
3. Recommendation by SEPIO:
 - a. For clear cases: within 2 days of submission of claims
 - b. For disputed cases: within 7 days of submission of claims

You are, therefore, requested to take adequate steps to complete refund process to claims of private CVC in your district within the timeline.

Enclosure: As above.

Yours faithfully,

Additional Chief Secretary to Government

Dated, 15-07-2021

Memo No. 19926 /H

Copy forwarded to the Mission Director, NHM, Odisha for kind information.

Deputy Secretary to Government

Dated, 15-07-2021

Memo No. 19927 /H

Copy forwarded to the DFW, Odisha for information & necessary action.

Deputy Secretary to Government



SOPs for refund to private CVCs - Reg

2 messages

Mr Vikas Sheel <sheelv@ias.nic.in>

Fri, Jul 9, 2021 at 8:18 PM

To: secretaryani106@gmail.com, commr andaman <commr.andaman@gmail.com>, psandaman@gmail.com, prl secy hmfwap <prl.sec.yhmfwap@gmail.com>, Secretary Health <secy-health-arn@nic.in>, principalsecyhealth@gmail.com, samirsinha69@gmail.com, healthbih <health-bih@nic.in>, Arun Kumar Gupta <hs-chd@nic.in>, secretaryhealthcg@gmail.com, Ms Renu Pillay <renu.gp@gov.in>, A Muthamma <secy-health@daman.nic.in>, Pooja Jain <secy-edu-dnh@gov.in>, Mr Anil Kumar Singh <devcom-dd@nic.in>, Amit Singla <secyhealth@delhi.gov.in>, "Sh. Vikram Dev Dutt" <pshealth@nic.in>, amitias@gmail.com, Isha Khosla <secycs-sect.goa@nic.in>, Secretary Education <secedu-sect.goa@nic.in>, cohealth@gujarat.gov.in, acshealth2019@gmail.com, Amitabh Avasthi Secretary Health <healthsecy-hp@nic.in>, admsecyhealthjk@gmail.com, Dr Nitin Madan Kulkarni <sec-health-jhr@nic.in>, hlthdept fdi <hlthdept.fdi@gmail.com>, prs-hfw@karnataka.gov.in, vandita1963@gmail.com, Prl Secy Health <secy.hlth@kerala.gov.in>, comsecyuladakh@gmail.com, Vijendra Singh Rawat <secy-home@gov.in>, "Shri. A. Anbarasu IAS" <lk-advisor@gov.in>, "Principal Secretary, Health & Family Welfare" <pshealth@mp.gov.in>, Additional Chief Secretary <acshealth@mp.gov.in>, psec pubhealth <psec.pubhealth@maharashtra.gov.in>, acs pubhealth <acs.pubhealth@maharashtra.gov.in>, "V. Mang" <mang@gov.in>, sampath97@gmail.com, comsecymiz@gmail.com, himatoz@yahoo.com, hfw ngld <hfw.ngld@gmail.com>, Health and Family Welfare Department <orhealth@nic.in>, "Dr(Mr) Arun T I.A.S." <secyhealth.pon@nic.in>, HUSSAN LAL <pshfw@punjab.gov.in>, phs@rajasthan.gov.in, healthsecyskm@yahoo.com, hfwsec@gmail.com, hfwdept@tn.gov.in, tshealthpeshi@gmail.com, "S.A.M. Rizvi IAS" <prlsecy_hmfwp@telangana.gov.in>, Sanjay Kumar Rakesh <secy.hfw-tr@gov.in>, psecup health <psecup.health@gmail.com>, secyknjha@gmail.com, psamitnegi@gmail.com, amitnegi gov <amitnegi.gov@gmail.com>, prin secy wbhealth <prin.sec.ybhealth@gmail.com>, Vivek Kumar <secy.hfw-wb@gov.in>

Cc: ss mduthm <ss.mduthm@gmail.com>, dravijit@gmail.com, stateimmunizationofficer@gmail.com, deputydirectorhealth@gmail.com, mdrnhmap@gmail.com, jdchichfwap@gmail.com, spoimmuap@gmail.com, "MD NHM AR.P" <md-ar-nrhm@nic.in>, jtdhsfw@gmail.com, riarunachal@gmail.com, mdrnhmasm@gmail.com, uipassam@gmail.com, ed shsb <ed_shsb@yahoo.co.in>, ribihar2013@gmail.com, dhs ut <dhs_ut@yahoo.co.in>, nrhmchd@gmail.com, diochd@yahoo.co.in, mdrnhmccg@yahoo.co.in, immunizationcg@gmail.com, nrhmdnh@gmail.com, "Mission Director, MoHFW Daman Diu" <md-dd-nrhm@nic.in>, krishna2224@yahoo.com, medical and health Daman <dmhs-daman-dd@nic.in>, dpodaman@gmail.com, "S.M. Ali" <mddshh.delhi@gov.in>, specialsehealth@gmail.com, rch immunization <rch.immunization@gmail.com>, sfbwgoa@hotmail.com, sepigoa@hotmail.com, State Family Welfare Bureau <fwh-dhs.goa@nic.in>, md-nrhm@gujarat.gov.in, md nhm gujarat <md.nhm.gujarat@gmail.com>, dmpjani@gmail.com, poimu health gujarat2 <poimu.health.gujarat2@gmail.com>, "Mission Director, MoHFW Haryana" <md-hr-nrhm@nic.in>, Deputy Director Child Health <dhs.ddmch@hry.nic.in>, "Mission Director, NRHM-HP" <md-hp-nrhm@nic.in>, sionhmhp@gmail.com, mdrnhmj@gmail.com, sepiojk@gmail.com, dfwjandk@gmail.com, Ravi Shankar Shukla <mdnhm-jh@jharkhandmail.gov.in>, mdrnhmjharkhand@gmail.com, njharkhand@gmail.com, amarmishra1954@gmail.com, md-nhm@karnataka.gov.in, jdrchkar@gmail.com, ddimmkar@gmail.com, arogyakeralam@gmail.com, smdrnhm@gmail.com, adddirfw@gmail.com, dhsldakh@gmail.com, dioleh2017@gmail.com, deputycmoleh@gmail.com, rchlakshadweep@gmail.com, Dr M K <lk-dmh@nic.in>, bufferhealth@gmail.com, Mission Director NHM <mdnhm@mp.gov.in>, missiondirectormp@gmail.com, commrhealth@gmail.com, santosh shukla <shukla.1956@mp.gov.in>, ricontrolroom2@gmail.com, mdrnhm mumbai <mdnrhm.mumbai@gmail.com>, pulsepolio1@gmail.com, archanapatil1961@gmail.com, dhs 2005 <dhs_2005@rediffmail.com>, drdnpatil14@gmail.com, dhspune1@gmail.com, smd manipur <smd.manipur@gmail.com>, bandana nitw <bandana.nitw@gmail.com>, sepioan@gmail.com, nrhmmegh@gmail.com, mdrnhmmegh@gmail.com, dhs mchmegh <dhs.mchmegh@gmail.com>, uip nrhmmegh <uip.nrhmmegh@gmail.com>, mizoram nhm <mizoram.nhm@gmail.com>, nrhmmizoram@yahoo.com, sepiozm@yahoo.co.in, nrhmnagaland@gmail.com, drkevi med <drkevi.med@gmail.com>, nagalanduip1@gmail.com, NHM Odisha <nrhmorissa@ori.nic.in>, "Mission Director, NRHM Orissa" <missiondirector@nic.in>, ri odisha dfo <ri.odisha.dfo@gmail.com>, "Mission Director, Puducherry" <md-pdy-nrhm@nic.in>, nrhmpondicherry@yahoo.co.in, ddimpuducherry@gmail.com, nrhmpunjab@gmail.com, mdrnhmpunjab@gmail.com, ripunjab@gmail.com, "MD NRHM, Rajasthan" <md-nrhm-rj@nic.in>, pdimmunization2016@gmail.com, mdrnhmsikkim@gmail.com, immunizationskm@gmail.com, Mission Director NHM <rchpcni@tn.nic.in>, Joint Director Immunization <dphimm@tn.nic.in>, Yogita Rana IAS <md-nhm-chfw@telangana.gov.in>, mdrnhmts@gmail.com, chfw ts <chfw.ts@gmail.com>, jdchichfw@gmail.com, jdchitelangana@gmail.com, shfws tripura <shfws_tripura@yahoo.co.in>, aditimb1802@gmail.com, shfws tripura madhusudan <shfws_tripura_madhusudan@yahoo.in>, mdupnrhm@gmail.com, ed@sifpsa.org, upsepio@gmail.com, gmriup2021@gmail.com, gmriup2020@gmail.com, mdrnhmuk@gmail.com, stateimmunization2016@gmail.com, mdrnhm@wbhealth.gov.in, adhs epi2017 <adhs.epi2017@gmail.com>, dir healthtg <dir_healthtg@yahoo.in>, drgsrao69@yahoo.co.in, Ashwini Kumar Choubey <moshealth.akc@gov.in>, Ms Vandana Gurnani <vandana.g@ias.nic.in>, "Office of Dr. Manohar Agnani" <as-agnani@gov.in>, Mr Vikas Sheel <sheelv@nic.in>, "Dr. (Mr.) P. Ashok Babu" <jsrch-mohfw@gov.in>, pradeephaldar@yahoo.co.in, drmkagarwal2@gmail.com, veenadhawan65@gmail.com, "InduGrewal

CMO(NFSG)* <indu.grewal70@nic.in>, Dr Suhas Dhandore <suhas.dhandore@nic.in>, Ashish B Chakraborty <ashish.bchakraborty@gov.in>, drprem1976mohfw@gmail.com, dr ashish mohfw <dr.ashish.mohfw@gmail.com>, drbhupenderkhanuja uipmohfw <drbhupenderkhanuja.uipmohfw@gmail.com>, palakbadhwar@gmail.com, yashikanegi mohfw <yashikanegi.mohfw@gmail.com>, drparesh mohfw <drparesh.mohfw@gmail.com>, drmuji mohfw <drmuji.mohfw@gmail.com>, rajashree roy <rajashree_roy@in.jsi.com>, shobhit rastogi <shobhit_rastogi@in.jsi.com>, nish shukla01 <nish.shukla01@gmail.com>, raman mohfw <raman.mohfw@gmail.com>, dsingh@unicef.org

No. T-22020/31/2021-Imm

Dated: 9th July, 2021

To,

Additional Chief Secretary/Principal Secretary/Secretary, Health – All States/UTs

In the period from 1st March to 30th April 2021, the private CVCs registered on Co-WIN, were being supplied the vaccine doses at the cost of Rs. 150/- per dose after depositing funds in the designated bank account of National Health authority, in advance. With introduction of the new liberalized vaccination policy from 1st May, 2021 the above system ceased to exist and it was stipulated that the remaining vaccine doses available as on 30th April, 2021 with the private CVCs, were to be returned to the district authority. As a result, the payment made for the returned vaccine doses and the amount for such quantity of doses which were paid for but not supplied to private hospitals, are to be refunded to the respective private hospitals.

Please take note that a refund mechanism is now operational. The SOPs for the same are enclosed. Accordingly, the Private CVCs may be advised to submit their refund claims on the NHA portal. These claims shall then be verified by the respective District Immunization officer. Please also take note, that in case there is a difference of opinion between the PCVC and the DIO, the claim shall be decided by the State Immunization Officer. Refunds, wherever applicable, shall be made by NHA on the recommendation of the State immunization officer. The whole process shall be online and the module is being activated by NHA. Reconciliation of accounts and settlement of all claims may be completed by 31st July, 2021.

Further w.e.f 21st June, 2021 the states had shared the aggregated demand for vaccines from the Private CVCs and payment for the same was made on the NHA portal up to 30th June, 2021. The modalities for supplies were discussed with manufacturers and in view of the invoicing process followed by the manufacturers, it has been decided that the deposited amount will be refunded by NHA to the respective source accounts.

As you are aware, the modality for aggregation of private sector demands has now been made available on Co-WIN, and that the system allows the PCVCs to place orders for quantities up to 3 times the monthly average consumption based on the best performance week selected by the PCVC. In view of this, it is suggested that, such PCVCs that had deposited the funds with NHA for supplies in June, may add such quantities in their indents for July on Co-WIN, if they are confident of utilising these additional quantities in the month of July itself.

It is requested that suitable instructions may be given to all concerned on the issues mentioned above and that these issues are resolved in a timebound manner by 31.07.2021

Thanks and regards,
National COVID-19 Vaccine Cell
Immunization Division
Ministry of Health & Family Welfare
Government of India
011-23063393

 **SOPs for payment of refunds to the Private CVCs.docx**
19K

Rajashree Roy <rajashree_roy@in.jsi.com>

Sat, Jul 10, 2021 at 10:21 AM

To: dravijit@gmail.com, ceo.sncassam@gmail.com, yashazad1@gmail.com, diochd@yahoo.co.in, snachhattisgarh@cg.gov.in, drsrajimwale@gmail.com, dvihol111@gmail.com, rch.immunization@gmail.com, sepiogoa@hotmail.com, shagujarat4@gmail.com, deputydirectornhm@gmail.com, dhs.ddmch@hry.gov.in, sionhmhp@gmail.com, adfamilywelfarejammu@gmail.com, adfwkashmir@gmail.com, rijharkhand@gmail.com, ajitkprasad@yahoo.co.in, knpvtcovidvaccine@gmail.com, addldirfw@gmail.com, jdoperation.sha@kerala.gov.in, covid19pcvc@gmail.com, rimaharashtra@gmail.com, drthantluanga@gmail.com, sepiomz@yahoo.co.in, nagalanduip1@gmail.com, ri.odisha.dfo@gmail.com, phckirumambakkam@gmail.com, injectionsafetypunjab@gmail.com, ripunjab@gmail.com, droptakan@gmail.com, immunizationskm@gmail.com, kvinay0809imm@gmail.com, dphimm@nic.in, sepiotripura@gmail.com, gmriup2021@gmail.com, deepak.khanduni@gmail.com, snonuhm2020@gmail.com, spurkait1967@gmail.com
Cc: Sushma Tripathi <sushma_tripathi@in.jsi.com>

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 **SOPs for payment of refunds to the Private CVCs.docx**
19K

SOPs for payment of refunds to the Private CVCs

1. In the period from 1st March to 30th April 2021, the private CVCs registered on Co-WIN, were being supplied the vaccine doses at the cost of Rs. 150/- per dose after depositing funds in the designated bank account of National Health authority, in advance. With introduction of the new liberalized vaccination policy from 1st May, 2021 the above system ceased to exist and it was stipulated that the remaining vaccine doses available as on 30th April,2021 with the private CVCs, were to be returned to the district authority. As a result, the payment made for the returned vaccine doses and the amount for such quantity of doses which were paid for but not supplied to private hospitals, are to be refunded to the respective private hospitals.
2. Further, for facilitating and making such refunds, a Reverse Payment Process Module is developed on the same NHA portal, that was used by the private hospitals to make payments for the vaccines. The Private hospital CVCs are advised to follow the steps given below to facilitate the reconciliation and refund process:
 1. Private Hospital CVCs should initiate the refund process on the NHA Portal (<https://tms.pmjay.gov.in/>) and then clicking on "vaccine payment refund" module tab by submitting the claim form with necessary details on the NHA portal.
 2. District Immunization Officer DIO will verify the details entered by the private CVC and confirm/approve the details such as vaccine doses issued and returned doses from his records. DIO will validate and recommend the refund to the State Immunization Officer (SEPIO). DIO may also upload documents for verifying the details or a letter for recommending the claim for refund.
 3. In case of any discrepancy between the doses claimed to have been refunded by the private CVC and those reflected in DIO's records, DIO may return the claim to the private hospital with his comments for necessary corrections and resubmission. In such case, the private CVC will resubmit the corrected claim as per the comments given by DIO.
 4. In case of any dispute, the matter shall be referred by the DIO to State Immunization Officer (SEPIO) for resolution. His/Her decision on this matter would be considered final.
 5. For any claim, irrespective of presence of a dispute (para 4) or not (para (2) and (3), the amount recommended by the State Immunization Officer (SEPIO) shall be refunded by the NHA to the PCVC, in the bank account designated in the claim form by the PCVC (Annexure 1).
3. Following timelines may be followed -
 - Submission of claims by PCVC : By 20/07/21
 - Verification of claims by DIOs : within 2 days of submission of claim
 - Recommendation by the SIO
 - For clear cases : within 2 days of submission of claim
 - For disputed cases : within 7 days of submission of claims
4. The concerned hospitals are required to follow the above process for timely completion and monitoring of refund process. Any reconciliation issues arising due to non-adherence to the above guidelines and guidelines issued earlier in regard to payment for vaccines shall be the sole responsibility of the concerned hospital. In case of any difficulty in the above process, the concerned stakeholder may call on following number 9164414555 or write an email to covid.payments@nha.gov.in.
5. This issues with the prior approval of the competent authority.

Annexure 1

Format of claim form to be filled by the Private CVC for refund

- A. Name of Hospital : _____
- B. Address -
Select State : _____
Select District : _____
Enter Pin Code : _____
- C. Co-WIN CVC ID : _____
- D. Select Category of Empanellment of Hospital – CGHS/PMJAY/
State Health Insurance/Other
- E. Amount Deposited (Rs) : _____
(from 01/03/21 to 30/04/21)
- F. Doses receivable : E/150 (auto calculated)
- G. Doses Received : _____
- H. Doses not received (F-G) : _____
- I. Refund amount_1 (H*150): _____ (auto calculated)
- J. Doses Utilized (from 01/03/21 to 30/04/21)
a. Administered : _____ (from Co-WIN)
b. Wastage : _____ (entry by PCVC)
c. Total : _____
- K. Dose Balance on 30/04/2021: _____ (G – J) Calculated
- L. Doses returned : _____ (Input by PCVC)
- M. Refund amount_2 (L*150): _____ (calculated)
- N. Total refund amount claimed: _____ (I + M)
- J. Bank account details for refund
- Name of A/C Holder : _____
 - A/C Number : _____
 - IFSC Code : _____
- K. Transaction ID of NHA portal : _____ [Upload PDF as proof]

Note: Items E,F,G will be verified by DIO. Item J(a) will be verified from Co-WIN. L shall also be verified by DIO. If full quantity is not returned i.e. if $K > L$, the claim will be rejected. The PCVC must return full number of doses as in K and submit a revised claim.



GOVERNMENT OF ODISHA
HEALTH & FAMILY WELFARE DEPARTMENT

File No. PT2-HFW-SCH-I-MISC-0023-2020- 15374 /H Dated, 22.05.2021
From

Shri P. K. Mohapatra, IAS,
Additional Chief Secretary to Government

To

All Collector & District Magistrates
The Commissioner, Municipal Corporation
Bhubaneswar, Cuttack, Berhampur, Sambalpur and Rourkela
All CDM & PHOs

Sub:- Guidelines for refund of payment to the Private CVCs for return of COVID-19 Vaccines – Reg.

Ref:- No. S-12019/127/2021-NHA dated, 18th May, 2021, Govt. of India, National Health Authority & Office Memorandum dated, 19th May, 2021

Madam/Sir,

With reference to the letters cited above on the subject, I am to say that prior to 30th April, 2021, Covid-19 vaccine was provided to Private Hospitals for vaccination of 45 years & above age group, HCW & FLW and Rs 150/- per dose was deposited by private hospital in advance to Govt. of India as per protocol.

Further, the supply of vaccines to the Private Hospitals was stopped on 30th April, 2021. It was communicated that after 30th April, 2021, all unutilized vaccine available with Private Hospitals should be returned to the respective Cold Chain points, from where stock was issued to the Private Hospitals.

Now, as per liberalized vaccination policy from 1st May, 2021, Private Hospitals can procure vaccine directly from the manufacturer and vaccinate Citizens following the Govt. of India guidelines.

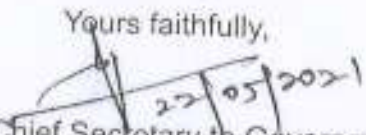
In this context, Govt. of India have communicated the guideline for refund against vaccine doses returned by Private Hospitals. In order to smoothly implement the same, a reverse payment process module is being developed in the NHA Portal, which was being used by the Private Hospitals to make payments for the vaccine. The private hospitals who have returned the unutilized vaccines prior to 1st May are eligible for refund.

In this context, I am enclosing herewith the Govt. of India guideline which has to be followed by the Private Hospitals for reconciliation and refund process.

You are, therefore, requested to disseminate the above instruction among the concerned Private Hospitals and the ADPHO (FW) / ADUPHO shall be directed to monitor and complete the process by **28th May, 2021** positively.

Enclosure: As above.

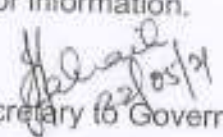
Yours faithfully,


Additional Chief Secretary to Government

Dated, 22-05-2021

Memo No. 15375 /H

Copy forwarded to the Mission Director, NHM, Odisha for information.


Deputy Secretary to Government

Dated, 22-05-2021

Memo No. 15376 /H

Copy forwarded to Director, FW, Odisha for information & necessary action.


Deputy Secretary to Government

File No. S-12019/127/2021-NHA
Government of India
National Health Authority

9th Floor, Jeevan Bharati Building,
Connaught Place, New Delhi - 110001
Dated 18.05.2021

Subject: Guidelines for the States/UTs for refund of payment to the Private CVCs for return of COVID 19 vaccines.

1. With the introduction of the new liberalized vaccination policy from 1st May 2021 for Phase III, the eligibility of vaccine has now been extended to beneficiaries in the age group 18 years and above. Keeping this in view, a DO letter dated 23rd April 2021 from the Secretary (Health) mentioned that the State/UT governments should undertake stock taking of the funds deposited by the Private CVCs (Covid Vaccination Centers) and the vaccine dose supplied to them. The unutilized balance of doses should be returned to the cold chain points from where the stock has been taken.
2. Further, refund against the returned doses by the Private Hospital CVCs. Reverse payment process module is being developed in the NHA portal that was being used by the hospitals to make payments for the vaccines. The Private hospital CVCs are advised to follow the steps given below to facilitate the reconciliation and refund process:
 - A. Private Hospital CVCs should initiate the refund process on the NHA Portal by submitting the form with necessary details under Cowin-19 tabs as per **Annexure 1**. The form will be submitted on the NHA portal.
 - B. District Immunization Officer (DIO) will verify the details entered by the private CVC and confirms/approves the details such as vaccine doses issued and returned doses from eVin. DIO will validate and recommend the refund to the State Nodal Agency/Officer to be nominated by the state. DIO may also upload documents for verifying the details or a letter for recommending the claim for refund.
 - C. In case of any discrepancy between the doses claimed to have been refunded by the private CVC and those reflected on eVin, DIO may return the claim to the private hospital with his comments for necessary corrections and resubmission. In such case, the private CVC will resubmit the corrected claim as per the comments given by DIO.
 - D. In case of any dispute, the matter may be referred to State Extended Programme on Immunization Officer (SEPIO) for resolution. His decision on this matter would be considered final and based on this claim may be resubmitted by the private CVC and then DIO may recommend the claim for refund to State Nodal Agency/Officer.
 - E. State Nodal Agency/Officer will recommend the refund to the joint committee comprising JS/IFD from Ministry of Health and Family Welfare (MoHFW) and

Principal Consultant - Finance from National Health Authority (NHA). The modalities of working of committee will be decided jointly by MoHFW and NHA. If the application is rejected by the committee then it will be sent back for resubmission.

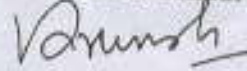
F. The approved applications will be directed to the bank for refund payment to the respective bank account shared by the Private CVC in the form.

3. The Reverse Payment module will be active on the NHA portal at the earliest. The Private CVCs may be informed accordingly to initiate the refund process.

4. The concerned hospitals are required to follow the above process for timely compilation and monitoring of refund process. Any reconciliation issues arising due to non-adherence to the above guidelines and guidelines issued earlier in regard to payment for vaccines shall be the sole responsibility of the concerned hospital. In case of any difficulty in the above process, the concerned stakeholder may call on following number: 9164414555 or write an email to covid.payments@nha.gov.in.

5. This issues with the prior approval of the competent authority.

Yours sincerely



Varunesh Mishra

Deputy Director - IT

National Health Authority

To:

1. All CEOs, SHA
2. Hospital empaneled under PMJAY/ CGHS/ State Health Insurance Scheme and other private hospitals approved by GoI

Copy to:

1. ACS/ Pr. Secretary (Health) all states
2. PPS to the Secretary (Health & Family Welfare), GoI
3. PPS to CEO, NHA

File No. S-12019/127/2021-NHA
Government of India
National Health Authority

9th Floor, Jeevan Bharati Building,
Connaught Place, New Delhi - 110001
Dated 19.05.2021

Office Memorandum

Subject: Guidelines for the States/UTs for refund of payment to the Private CVCs for return of COVID 19 vaccines -Addendum

With reference to even number Office Memorandum dated 18.05.2021 of NHA following addendum is being issued.

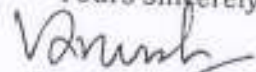
The paragraph 2.E of Office Memorandum even number dated 18.05.2021 to be read as

"State Nodal Agency/Officer will recommend the refund to the joint committee comprising JS/IFD from Ministry of Health and Family Welfare (MoHFW), Deputy Chief Executive Officer, National Health Authority (NHA) and Principal Consultant - Finance from National Health Authority (NHA). Principal Consultant - Finance, National Health Authority (NHA) will scrutinize the proposal first and submit it to JS/IFD from Ministry of Health and Family Welfare (MoHFW), Deputy Chief Executive Officer, National Health Authority (NHA) for further necessary action. The modalities of working of committee will be decided jointly by MoHFW and NHA. If the application is rejected by the committee rejected then it will be sent back for resubmission".

All the other guidelines on the even number Office Memorandum dated 18.05.2021 shall remain the same. This Office Memorandum needs to be read in conjunction with even number Office Memorandum dated 18.05.2021.

This issues with the approval of competent authority.

Yours sincerely



Varunesh Mishra

Deputy Director - IT
National Health Authority

To:

1. All CEOs, SHA
2. Hospital empaneled under PMJAY/ CGHS/ State Health Insurance Scheme and other private hospitals approved by GoI

Copy to:

1. ACS/ Pr. Secretary (Health) all states
2. PPS to the Secretary (Health & Family Welfare), GoI
3. PPS to CEO, NHA

Annexure 1

Format to be filled by the Private CVC for refund against returned doses of COVID19 Vaccine

A. Name of Hospital: _____

B. Address -

Select State

Select District

Enter Pin Code: _____

C. Select Category of Empanellment of Hospital

-CGHS

-PMJAY

-State Health Insurance

-Other

D. Amount Deposited (Rs): _____

E. Doses receivable; D/150 (auto calculated)

F. Doses Utilized (administered + wastage): _____

G. Doses Received: _____

H. Dose Balance on 30/04/2021: _____

I. Doses returned: _____

J. Bank account details for refund

-Name of A/C Holder; _____

-A/C Number: _____

-IFSC Code: _____

K. Refund amount claimed: _____